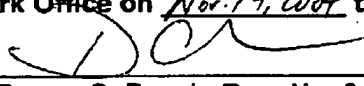


Patent Application Number: 10/664,486

I hereby certify that the correspondence listed below is being facsimile transmitted to the United States Patent and Trademark Office on Nov. 19, 2004 to telephone number 703-872-9306.

Date: 11/19/04  
Duane C. Basch, Reg. No. 34,545RECEIVED  
CENTRAL FAX CENTER

NOV 19 2004

Attorney Docket Number: 1074 003 301 02 02

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Daniel A. Petito et al.

GROUP: 3629

SERIAL NO: 10/664,486

EXAMINER: Naresh Vig

FILED: September 17, 2003

CONFIRMATION: 4365

FOR: Automated Work-Flow Management System with Dynamic Interface

Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Status Inquiry

Sir:

The Applicants filed the above-referenced patent application on September 17, 2003, but the Applicants have not received any further correspondence regarding this case. The Applicants, thus, are hereby inquiring about the status of this case.

Respectfully submitted,



Duane C. Basch  
Registration No. 34,545  
Attorney/Agent for Applicant(s)  
Basch & Nickerson LLP  
1777 Penfield Road  
Penfield, New York 14526  
(585) 899-3970